

Dixie Pipeline COMPANY

An Operator of a Liquid Pipeline In Your Community



Emergency Number:
1-800-349-4377



**Know what's below.
Call before you dig.**

An Important Message About Pipeline Safety

You have received this safety brochure because you have been identified as someone who has or may respond to an emergency situation for a petroleum pipeline, operated by Dixie Pipeline Company. You may be a local public official within an area where the pipeline travels. The purpose of this brochure is to provide information about our pipelines to emergency response and local public official personnel. As responders and officials, you know the value of being prepared and this information will support you when responding to any emergency. Your awareness and understanding of how to respond to a pipeline emergency will enhance your personal safety, as well as, that of others.

As a responder or official, you know that emergencies require a joint effort approach. Pipeline emergencies require the coordinated efforts of response agencies and industry experts in order to provide the desired safeguards to the public and the environment. Dixie Pipeline Company recognizes the value of the unified incident command structure and our role, as operators of the pipeline system, to provide useful knowledge and support during an emergency. Our goal is safe operation of our pipeline systems, and our commitment is continuous improvement towards that goal. General pipeline information is provided in this brochure. Please take a moment to familiarize yourself with this important safety information.

Products We Transport

HAZARDOUS MATERIAL QUICK GUIDE		
PRODUCT	LEAK TYPE	VAPORS
PROPANE AND ETHANE (HIGHLY VOLATILE LIQUIDS)	Gas	Initially heavier than air, spread along ground and may travel to source of ignition and flash back. Product is colorless, tasteless and odorless.
HEALTH HAZARDS	Will be easily ignited by heat, sparks or flames and will form explosive mixtures with air. Vapors may cause dizziness or asphyxiation without warning and may be toxic if inhaled at high concentrations. Contact with gas or liquefied gas may cause burns, severe injury and/or frostbite. Fire may produce irritating and/or toxic gases.	

The markers display *Los marcadores indican:*



The name of the pipeline operator

The material transported in the pipeline

A telephone number where the operator can be reached in the event of an emergency

If You Live Or Work Near A Pipeline

How can you tell where a pipeline is located?

Look for these signs:

Line markers, like the one shown, can be found along the right-of-way and where the pipeline intersects a street, highway or railway.

Markers indicate the general location of a pipeline. Do not rely on them to indicate the exact position of the pipeline as it may not follow a straight course between markers. Markers are limited in the information they provide. While they are helpful in locating pipelines, they provide no information on the depth or number of pipelines in the vicinity.

Pipeline contents:

- Dixie Pipeline Company operates pipelines that transport propane and ethane, also known as highly volatile liquids (HVL).
- Propane and ethane are liquid in transport but form gaseous vapor clouds when released into the air.
- Propane and ethane are colorless and odorless products.
- Propane and ethane vapor clouds are heavier-than-air and will stay near the ground and collect in low spots.
- All propane and ethane gases are highly flammable.
- Any pipeline leak can be potentially dangerous.

In An Emergency

If you suspect a problem with one of Dixie's Pipelines, immediately notify our 24-Hour Control Center at **1-800-349-4377**, and call 911.

Where Are Pipelines Located?

Since pipelines are normally buried underground, markers are used to show the approximate location of the line. Pipeline markers are required by the United States Department of Transportation and should never be removed or relocated by anyone other than a pipeline operator. The markers display the name of the pipeline operator, the product transported in the line, and a telephone number where the operator can be reached in an emergency. They cannot be relied upon to indicate the exact position of the pipeline they mark. Please ensure that no buildings, structures, trees or other obstructions are erected, placed, or planted on or within pipeline right-of-way.



Our Safety Commitment

Dixie Pipeline Company is committed to the safe, reliable delivery of Liquefied Petroleum Gas (LPG). Our pipelines are designed, installed, tested, operated and maintained according to strict standards employed by our company, the pipeline industry and the federal government. If a pipeline is damaged, it could leak or rupture. That's why it is important to be able to recognize the warning signs of a possible pipeline leak.

To learn more specific information regarding location, size, and products transported in our pipelines within one mile of your address, Visit www.enterpriseproducts.com/pipelineviewer

In Case of a Dixie Pipeline Emergency Call

1-800-349-4377

How To Recognize A Leak

By Sight

- A low-lying, dense white cloud or fog originating near the pipeline location.
- A pool of liquid on the ground near a pipeline.
- Dead or discolored vegetation amid healthy plants.
- Water bubbling or being blown into the air.
- Frozen ground near the pipeline.
- Fire or explosion near the pipeline.

By Sound

- An unusual hissing or roaring sound coming from the vicinity of the pipeline or a connecting facility.

By Smell

- Any strange or unusual odor in the area of the pipeline.

What To Do In A Pipeline Emergency

Your first concern should be for your personal safety and the safety of those around you.

YOU SHOULD

- Leave the suspected incident area immediately, walking upwind and uphill (if possible) and staying out of low lying areas.
- Abandon any equipment being used in or near the area.
- From a safe location, notify Dixie Pipeline Company at **1-800-349-4377** so the leak can be verified and necessary corrective measures taken; and notify your local fire, police or sheriff's department or the state police by dialing **911**. Advise them of the location and nature of the emergency.
- Prior to the arrival of law enforcement officials, advise others not to enter the area.

DO NOT

- **DO NOT** drive into an area in which you encounter a leak or vapor cloud.
- **DO NOT** light a match, start or stop an engine or automobile, use a telephone, or switch on/off an electric light or appliance.
- **DO NOT** attempt to extinguish any fire.
- **DO NOT** try to operate any pipeline valves yourself.
- **DO NOT** use a cell phone or other electronic devices near the suspected emergency area.



****This photo represents an actual propane vapor cloud.**

Steps to take in an Emergency:

1. Get detailed information about the emergency.
2. Call our 24-hour Control Center at **1-800-349-4377** and provide them with detailed information. Dixie Pipeline Company personnel will be sent to the emergency site.
3. Approach the emergency site from the upwind direction and park your vehicle at a safe distance from the emergency site. A vapor cloud may not be visible, but vapors may be on the ground.
4. Evacuate people from the danger area to an upwind location.
5. Obtain medical help if needed.
6. Keep the danger area secure. Block off roads, railroads, and other routes around the site.
7. Eliminate ignition sources such as car engines, pilot lights, smoking materials, radios, and cell phones.
8. **DO NOT** attempt to close any valves without direction from Dixie Pipeline Company personnel.
9. **DO NOT** attempt to extinguish an HVL fire on the pipeline unless instructed by our representative. Accumulation of HVL vapors can pose a greater hazard of explosion if re-ignition occurs.
10. Perimeter fires can be extinguished.

If you are a Public Safety Official

You know to take whatever steps you deem necessary to safeguard the public...

In the event of a pipeline emergency. The following suggestions are offered as a guide:

- Secure the area to a safe distance including but not limited to the evacuation of homes, businesses, schools, and other locations, as well as the erection of barricades to control access to the emergency site.
- Take steps to prevent ignition if the pipeline leak is not already burning by prohibiting smoking, rerouting traffic and shutting off electricity.
- If the pipeline leak is burning do not attempt to extinguish it. Try to prevent the spread of fire. If the fire is extinguished, gas or vapors will collect and may reignite.

Dixie Pipeline Company's response in an emergency.

Dixie Pipeline Company will immediately dispatch personnel to help handle the emergency at the site. We will also provide information to public safety officials to aid in their response to the emergency. In addition, we will take necessary operating actions such as closing valves to minimize the impact of the leak. Public safety personnel and others unfamiliar with the pipeline should not attempt to operate any of the valves on the pipeline. Improper operation of the pipeline valves could make the situation worse and cause other accidents to happen.



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